

Event and Meeting Security Risk Assessment

What are typical security concerns/issues that this property experience? (weather, labor, crime, health, laws, etc.) No pattern of violant crime, severe weather, or any other major security/ safety related incidents within hotel property. We do encourage all guests / attendees not to leave personal items in meeting space or public space unattended, i.e. laptops, mobile devices, purses, etc..

What local medical services are available? Austin Fire Department EMS and local hospitals.

What Life Safety and Fire Protection systems are installed? 24 hours monitored Fire alarm system with strobes, smoke detectors, sprinklers..Austin Fire Department automatically responds to any fire alarms, false or actual. ADA equipment is available for guest rooms.

What are the capabilities and services of the facility's security organization? To observe and report any and all activity; Physical uniformed and non-uniformed security presense in public space, as well as in our 24 hours dispatch/ surveillance operations center. Personnel on each shift who are CPR & basic First-Aid certified, as well as certified by TABC, and Texas Department of Public Safety - Private Security Division.

What are the facility's medical capabilities? Other than CPR and basic first-aid, Protocol dictates contacting emergency services, 911.

What facility and guest sleeping room security measures are in place? Electronic guest room door locks, which can be secured by deadbolt and night latch, which prohibit entry by a key card. All electronic locks can also be audited for all activity which has entered or exited the room.

How will access to client meeting space and property be controlled? It is recommended that restricted access (re-keyed) be placed on meeting rooms which are occupied by client's belongings and / or hire security staff to maintain post in said meeting space while unoccupied by client. Extra security can be hired through the hotel.

What is the chain of command in an emergency? The hotel Manager on duty is the first point of contact when the General Manager and Security Director are not on property. An emergency procedure manual is available containing the hotel emergency contact list. Specific evacuation plans are posted and can be relayed by any hotel staff member. Fire evacuations exit through the nearest and safest exit to rendezvous at Brush Park and/or Convention Center portico. Severe weather emergency evacuations are to the lower level ballroom on the 4th floor.

How will our group be informed of an emergency (during meeting times and outside meeting times)? Notified via alarm and announcement, as well as a meeting planner or event manager who will provide specific details relating to said emergency as he or she receives updates.

Closest Pharmacy 0.3 mile
CVS Pharmacy
500 Congress Ave, Austin, TX 78701
Telephone: 512-474-2380

Closest Hospital 1.0 mile
Dell Seton Medical Center
1500 Red River St, Austin, TX 7870
Telephone: 512-324-7000